



Granteq, 401, Jumeirah Terrace, Jumeirah 1, Dubai, UAE
Tel : +971 4 346 4646, E-Mail: info@granteq.com

www.granteq.com

MIDDLE EAST | INDIA | AFRICA

GRANTEQ
PROFILE

INDEX

THE COMPANY

About Granteq	04
Milestones	06
Competencies	08
Project Control	10
Granteq Ensure+	12

VERTICALS

Corporate	14
Hospitality	16
Retail	18
Health Care	20
Education	22
Government & Defence	24

Industries, Oil & Gas	26
Entertainment Exhibitions & Attractions	28
Banking & Finance	30

GLOBAL AV DEPLOYMENT

MANAGED SERVICES

SOLUTIONS	36
Meeting Rooms	38
Screens & Display	40
Tele-Medicine	42
Innovation	44

GADGETS

Remote Connectivity	46
Catchbox	48
CTouch	50

AFFILIATIONS

ABOUT GRANTEQ

Granteq is a well established, renowned Audio Visual (AV) and Learning & Collaboration Technology (LCT) solutions provider, specializing in design, Integration and managed services. Granteq's areas of expertise include Enterprise Tele-Presence / Video Conferencing, Unified Communications, Control Systems, Digital Media, Digital Signage, Video Walls, Interactive Touch Display Technology and Projection Technologies. We help customers meet goals, drive action and improve efficiency by streamlining interactive technologies and standards.

VISION

Preferred Partner for Innovative AV & LCT Solutions

MISSION

Continually enhance the competence and capabilities of our team to implement AV & LCT solutions through seamless processes and engagement with our stakeholders resulting in sustainable growth and profits.

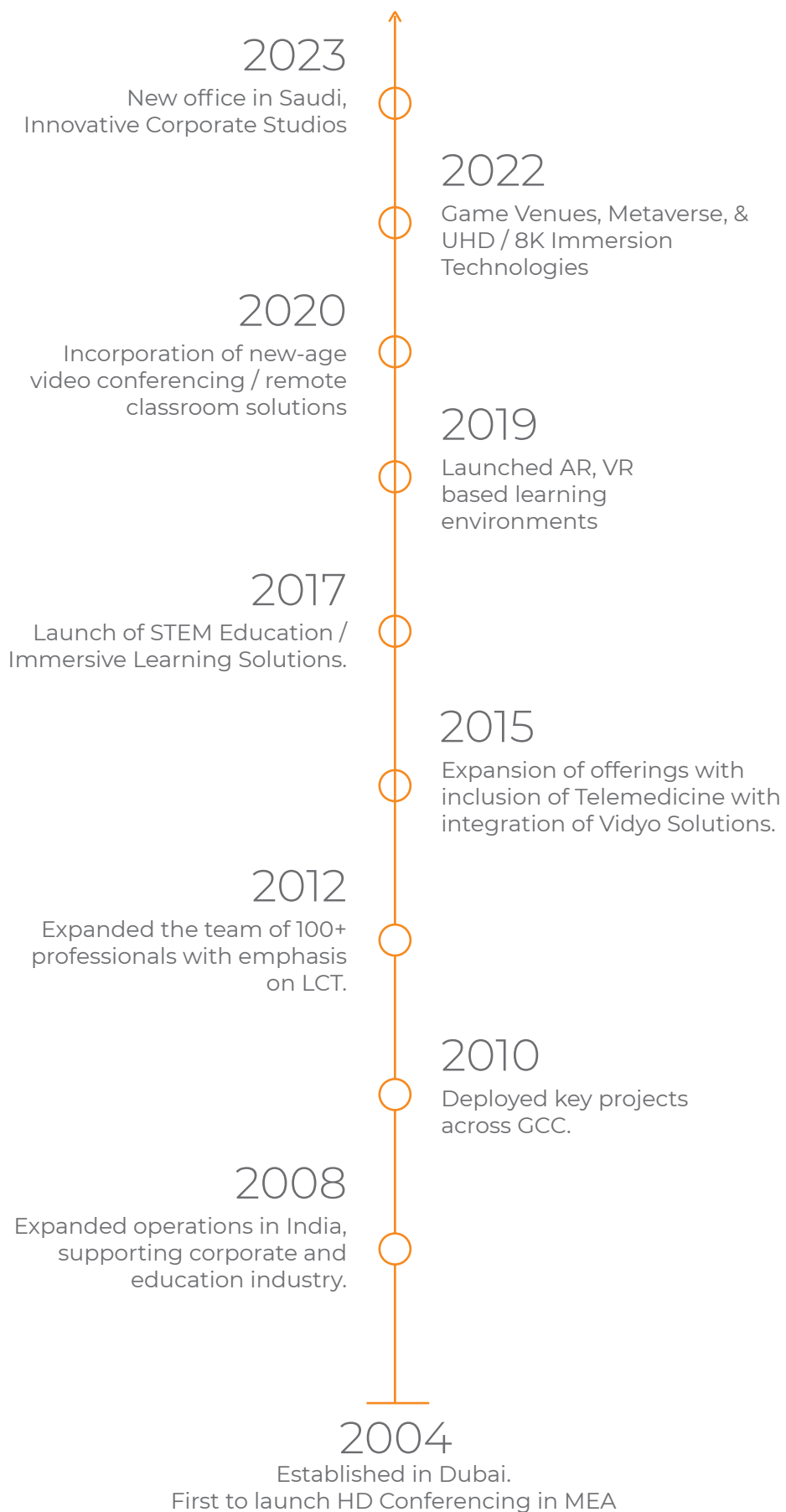
VALUES

Learning
Integrity
Commitment
Teamwork



GRANTEQ MILESTONES

Granteq, established in 2004 at Dubai, grew manifold over the years to become one the leading AV/LCT solution provider in the MENA region.



TEAM GRANTEQ

Highly skilled team spread across multiple locations

Encourage 'Ideas of the Young Minds'

Defined competencies & career path

100+ certified team of professionals

Most of our staff members have experienced substantial personal growth and spent over a decade with us

Emphasis on Corporate Social Responsibility



ABOUT

ENSURE+

VERTICALS

GLOBAL DEPLOYMENT

MANAGED SERVICES

SOLUTIONS

GADGETS

AFFILIATIONS

GRANTEQ COMPETENCIES

Highly skilled team spread across multiple
locations specialized in

Pre-Sales Consulting
Pre-Implementation Consulting
Implementation Services
Integration Services
Training Services
Onsite Resident Support
**'Ensure+' Unique Post Implementation
Support**

GRANTEQ SUCCESS

- Specialized audio visual, solutions provider & systems integrator
- Strong base of high profile customers across verticals in EMEA
- Proven market reach and global footprint
- Stable & financially strong operations
- Substantial business from existing customers (repeat / cross selling)
- Long standing alliances and strategic tie-ups with leading technology innovators
- Ability to deploy resources at a rapid pace
- In house HSE, design, implementation and support
- Committed and skilled team & Credibility in EMEA



PROCESS CONTROL & PROJECT MANAGEMENT

Granteq's Project Management involves extensive processes, right from concept to completion and beyond.

Right from RFQ or initial briefing, our project management team will start analyzing the requirements and will pro-actively provide suggestions on costs, technology, strategy and long term opportunities and challenges. The process plans will involve time lines, management methodology, and risk analysis. Our in-house engineers will be providing the necessary support with CAD, software / hardware implementations, testing and training and long-term maintenance of systems involved.





granteq ensure⁺

Many of the services Granteq offers are mission critical. Our teams do understand the importance of our mission and how valuable it is for our customers. Granteq's support team is vigilant and, on their toes, when you need the support the most.

Granteq Ensure+ is the support programme for those who do not want to take a chance. This priority on-call support programme ensures preventive maintenance, timely intervention and early resolution to any untoward incidents that may happen to the installations made by Granteq.

Instant Visual & Facilities Remote Support

Customer's can access the system through a PC web browser or can also download mobile apps (iOS/Android) for seeking video help-desk support from anywhere, anytime.



granteq
verticals

AFFILIATIONS

GADGETS

SOLUTIONS

MANAGED
SERVICES

GLOBAL
DEPLOYMENT

VERTICALS

ENSURE+

ABOUT





WATCH CASE STUDY

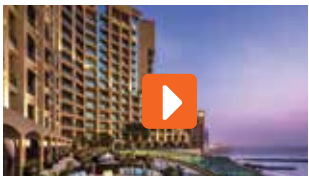
Granteq has pioneered innovation and technology in MEA region, right from 2004; the year Granteq was established. Granteq was the first company which launched HD conferencing in MEA for the first time then.

Granteq's corporate solutions encompass everything in AV for corporates and offices. Today, offices need to be agile, teams e-meet on the move share and brainstorm sitting across continents. Meetings are not just happening in meeting rooms but in cafes, town halls and outdoors. Displays and projections take up space and shapes that are not seen hitherto. And when it's time to collaborate each other by sharing screens or files, it happens so seamlessly and hassle-free.

Granteq's corporate solutions are for everyone who wants to scale up productivity and workforce efficiency.

Granteq's corporate solutions encompass everything in AV for corporates and offices.

CONFERENCE & BOARD ROOMS
BALL ROOMS / BANQUET HALLS
DISPLAY SCREENS / PROJECTIONS
IN-ROOM GUEST EXPERIENCES
IPTV DIGITAL SIGNAGES
MEETING PODS
CAFETORIUMS / RECREATION SPACES
SOUND MASKING
DIVISIBLE / COMBINABLE ROOMS
WAY FINDER
QUEUE / GUEST MANAGEMENT



WATCH CASE STUDY

Audio and display devices are now an integral part of hospitality industry. Ambient music, video displays, touch screens, meeting and collaboration spaces etc are now no more a luxury but essentials for lobbies and F&B sections.

Some AV elements can be personalized to greet and wish the guests. A centrally controlled AV integration makes life easier for the people behind the scenes.

When it comes to MICE, one of the benchmark for your venue will be an efficient AV setup. Over the years, Granteq has commissioned numerous AV projects for hospitality and F&B industry. These include the complete audio systems, meeting rooms, restaurant displays, way finding and interactive displays.

Over the years, Granteq has commissioned numerous AV projects for hospitality and F&B industry.

- LED WALLS / SCREENS
- INTERACTIVE CUSTOMER EXPERIENCES
- PROJECTION MAPPING
- WAY FINDER
- QUEUE / GUEST MANAGEMENT
- DIVISIBLE / COMBINABLE ROOMS
- VIRTUAL LIVE SUPPORT



WATCH
CASE STUDY

Creating an engaging and memorable customer experience is very important for retail spaces. Innovative, interactive ways for attracting audience, enticing them with effective content and extending the customer experience to next levels is now the key to the success of retail business today.

Granteq's integrated technology solutions for retail business encompass all audio-visual tools that you will need for your retail business. Video walls, audio systems, projection mapping, way finder, interactive / immersive experiences... all that you need to turn your retail business a big success!



Creating an engaging and memorable customer experience is very important for retail spaces.



DIAGNOSTIC TECHNOLOGIES
INTEGRATED MEDICAL DEVICES
TELEMEDICINE SYSTEMS
REMOTE PATIENT MANAGEMENT
SIMULATION TECHNOLOGY
DEMAND MEDICAL SUPPORT
DIRECT TO CONSUMER PLATFORMS
EMPLOYEE ON-SITE HEALTH CARE
VIRTUAL LIVE SUPPORT

Granteq's solutions to healthcare industry are helping to revolutionize the way remote patient assessment and care is performed.

We are living in an age where Telemedicine is becoming all the more important than any other branch of medical science. Remote diagnosis, integrated medical communication devices and simulation technologies are helping the world to achieve greater heights in public healthcare.

Granteq's solutions to healthcare industry are helping to revolutionize the way remote patient assessment and care is performed. They are ready to deploy and can also be tailor-made based on the requirement of the organization. Apart from direct solutions to telemedicine, Granteq's expertise in integrated audio visual systems, virtual spaces and education helps health care professionals to collaborate and communicate easily and effortlessly.



Education today is more and more immersive and technology driven. Screens of different types, engagement and evaluation tools, sharing and collaboration; all makes this segment filled with opportunities.

At the heart of the technology, it is all about how well we communicate, engage and empower students. A choice of learning experiences that include immersive learning, interactive white-boards, virtual class rooms, virtual and augmented reality etc makes students as well as teachers the process of learning and teaching even more interesting.

Science, Technology, Robotics, Engineering, Arts, and Math (STREAM) prepare the children for the future. Granteq organizes STREAM clubs in educational institutions enabling modern education and empowering students

Science, Technology, Robotics, Engineering, Arts, and Math (STREAM) prepare the children for the future.

Law Enforcement, Justice & Homeland Security, Border Security, Civil & Public Services

Latest developments in Audio Visual Technology have changed the way government organizations and sectors are functioning. Meeting and collaboration electronically saves huge on travel and time.

Adapting technology makes processes faster and more efficient. Sectors like education, military, public health, law enforcement are but just a few which will benefit immensely with the implementation of the latest audio visual technologies.

Teleconferencing, control rooms, simulations, remote training, innovation hubs etc are great savers for the economy. Network Control Rooms functions as the heart of the system – no matter whether it is education, healthcare, space technology or military. Granteq can help governments to implement the latest and most innovative network control centers, telemedicine systems, educational networks, broadcasting studios, and telecommunication systems.



WATCH
VIDEO

Large industries and segments like oil & gas demands highly secure and efficient control centres to handle their business effectively. Meticulous design and implementation process is required to implement technology that enables such environments.

Connectivity, control and security of such systems can be ensured only by qualified and experienced professionals in this field. Granteq has highly qualified expert professionals, who can design and implement complex audio visual systems for command & control centres, network operation centres, disaster management / emergency response centres etc. Granteq Ensure+ ensures guaranteed support for time critical services.

Connectivity, control and security of such systems can be ensured only by qualified and experienced professionals in this field.



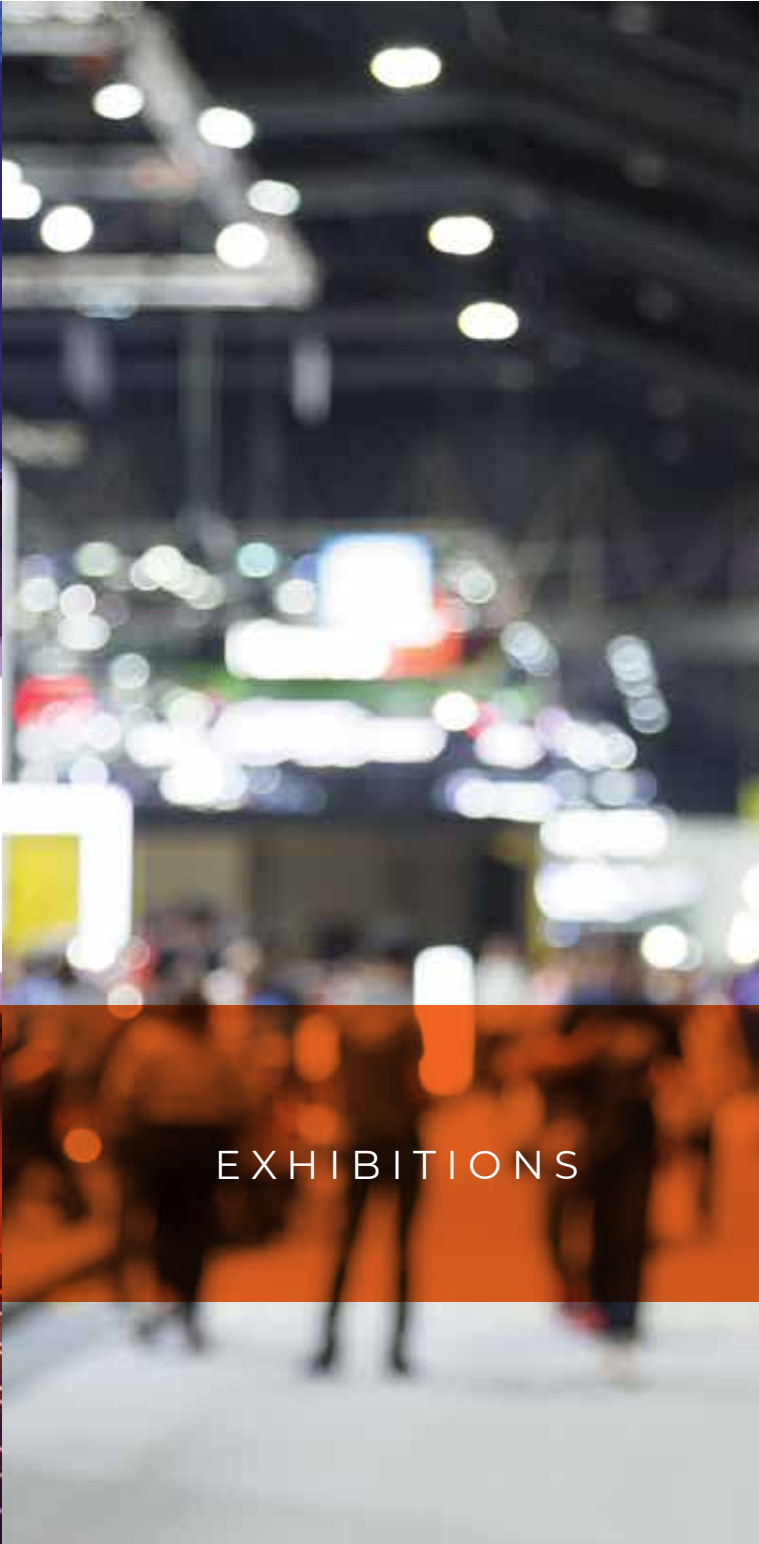
Entertainment centres, exhibitions and public attractions are incomplete without audio-visual tools.

Audio-video equipment works in synchrony to present a remarkable experience in the audience minds. Cinema halls, trade exhibitions or a museum; none can function without AV in place.

The AV Technology today is not just audio-visual part. Technologies like Virtual / Augmented Reality and Projection mapping present an array of opportunities for businesses as well as consumers. An advanced experience centre takes audiences to a complete new world. While way finders and interactive devices and screens help people to explore premises easily and without needing external help.



ENTERTAINMENTS



EXHIBITIONS



ATTRactions



Video banking allows your customers to hop online and remotely connect with your service experts on a variety of topics.

Over the past few years, we've seen banks implement tech-savvy digital solutions to change the way they interact with customers.

Today, because of the advent of ATMs and online banking, we're able to complete a lot of simple bank transactions remotely, without having to wait in line at our banks' local branch.

Video banking allows your customers to hop online and remotely connect with your service experts on a variety of topics. Through video banking, customers feel empowered and engaged as they have the opportunity to learn directly from bank representatives about a specific product. Banks no longer need to place multiple experts in different locations. Granteq provides a wide variety of cutting-edge technology and smart solutions for banks and financial centers. Our team provides complete support to teams and organizations of all sizes and is committed to keeping you one step ahead at all times.



granteqTM
global
deployment

Your business is never confined to certain geographies. You may be one who have spread your presence across the globe and one that require a unified communication strategy and protocol.

Boundaries fade when technology gets into the picture. But to have the technology in the first place, one need experts on the ground. No matter where you are on this planet, if you are looking for a global deployment of AV technology – meet us. Thanks to PSNI, a Global Network of AV System Integrators & Manufacturers around the world, to which Granteq is a part of.





granteq[™]
managed services

VIDEO AS SERVICE
SOFTWARE AS SERVICE
ROOM-IN-A-BOX
IT / AV SUPPORT SERVICES

Having experts in every area of your business is very important. However, placing experts in areas that support your business functioning may not be that feasible for your business.

Support functions related to IT or AV is crucial to your business and demands expertise and responsibility. At the same time, getting the right personnel, training them and optimally using their potential becomes a challenge particularly when your area of business is not related to these.

Here is where Granteq can help you. Granteq's Managed Services can provide you necessary human resources to run the show. Our people are qualified, trained and have proven expertise. They can work side-by-side with your team, as one among them, providing help with all that's AV and IT related. Granteq's Managed Services will be a great help for your business when you want to control your HR costs, while still needing expert services.

meetings, collaboration & more...

Reports say that, on an average, employees attend 62 meetings in a month, which is roughly 15 meetings a week, 2-3 meetings a day. 60% of the time of a senior level manager is spent for meetings.

Figures apart, it is obvious that you already know how important meetings and collaboration are for your organization. On-site meetings or virtual meetings; you want them held conveniently and perfectly. Granteq's meeting room solutions are beyond just meetings.

granteq™
meetings

meeting room management

With more and more teams collaborating and meeting each other within the office with clients and vendors locally as well as globally, requirement for multiple meeting rooms became essential, hence meeting room management too. Managements want this to happen without an intervention and that's why we have systems and solutions for that. It's not just about booking and managing meeting rooms, it's about detailed reports and analytics as well.

board rooms & meeting rooms

Board rooms and meeting rooms are the most 'happening' places in all offices. They are also the company's identity declaration. You want everything in the meeting room to look perfect and work perfect. Audio Visual equipment in a meeting room plays a pivotal role in presenting your guests a pleasant and meaningful communication. Right from screen sharing, video conferencing, crystal clear sound capturing and delivery devices to cable-less projections and displays; everything is important and critical in a perfect meeting room experience. Granteq helps you to get just that.

collab / huddle rooms & town halls

Collaboration Room and Huddle Rooms are the essential part of today's business. A Collaboration room takes meetings to a more informal environment, while with all tools and facilities that of a meeting room. Huddle rooms are perfect for smaller groups and when you want to have a quick and easy catch-up with your colleagues in station or beyond.

byod & connectivity

Bring Your Own Device (BYOD) and Easy Connectivity are two of the buzz words in today's techno world. Everyone wants everything connected seamlessly and with no hiccups. Granteq's solutions to this are aplenty.

screens & projections

Various types of screens, right from a regular monitor to very large LED display screens, are essential for an office. It can be of official, recreational or functional reasons. The importance of projectors has increased over the years as they are now evolving to mapping and interactive.

audio systems

Audio systems play an important role in today's office environments. Be it that subtle ambient music, audio for the conference room or huddle room or a public announcement system – all are covered by Granteq.

partitions, sound masking, meeting pods & phone booths

Businesses are so dynamic. Occasions may be many when you want to retract or expand the spaces or want to sound mask certain areas, both possible! Also, we can have meeting pods as well as telephone booths; some new concepts in meeting & collaboration.

screens, projections & interactions

Screens and projectors are almost inevitable to all businesses today.

Right from a small screen at the reception or meeting room to led walls that span meters, and projectors that are used in a Cafetoriums or town hall to projection mapping; screen and projectors of many types are being used today by businesses worldwide.

Apart from these, interactive screens and white-boards play a major role in team collaboration, education and entertainment. Each of the display technology has its own pros and cons. While the choice is varied, it demands some calculations and planning to implement the right sort of display technique for your premises or business. Let Granteq help you making the choice.

granteqTM
display

LED / Video Walls / IPTV

LED Walls can now be seen everywhere, from airports to shopping malls or retail showrooms. They are comprised of Direct View LED displays (also called DV) that work together as a unit to display content as if it were a single screen. Granteq has commissioned LED walls of all sizes and that too in record time.

Large Format Display

Large format display or screens are much more than a TV. They are commonly used in retail stores, lobby, control room, meeting room or other professional scenarios. These screens can have horizontal or vertical orientation.



Projectors / 180°/ 360° Immersive Experiences

Over the years, the projection technology has changed drastically. From overhead projectors (OHPs) to high definition digital 4K / UHD projectors of today, the projection technology is now widely used not just for projection but for interactive 3600 experience rooms to projection mappings. Whether it is for your office or cinema or for an entertaining projection mapping for an entire structure, Granteq has efficient solutions in hand.



Interactive White Boards & Smart Screens

Touchscreen or interactive smart screens present interesting user experience. These are used in education, team collaboration, and even by sports clubs. Having an interactive touchscreen in training rooms will have an immediate impact. Being able to display and interact with complex illustrations, as well as annotate and save notes, will make a noticeable impact on information retention amongst the users and audience.



tele-medicine, remote diagnostics ...

With telemedicine solutions, doctors are empowered to expand their reach to treat even those patients that are in remote parts of the world.

Granteq understand that every organization seeks something different. We can craft telemedicine solution specifically to your wants and needs, providing the ability to grow and enhance your program and address specific specialties while always delivering top quality healthcare to all of your patients.

As telemedicine continues to evolve and change the way healthcare is delivered across the world, we are dedicated to further expanding our telemedicine expertise and constantly delivering new medical tools and applications.

granteq[™]
health

Diagnostic Telemedicine Technologies

Modular telemedicine carts and systems are designed to help you meet your specific requirements for form, fit, and function, based on your application. We recognize that every use case is unique in its own way and requires different levels of mobility and/or space limitations. Each telemedicine system is capable of providing the flexibility to integrate various hardware and software components into your final solution.

Direct-to-Consumer Platform

OnDemand Visit is all-in-one direct-to-consumer telehealth platform that enables the highest level of quality and cost effective healthcare for patients, regardless of where they are located. This enterprise-wide virtual care solution engages patients in a more convenient way than in-person office visits.

Employee On-Site Healthcare

Employee On-Site Healthcare offers self-insured employers convenient access to board certified physicians for clinical examinations and on-demand doctor visits, occupational medicine services, and an on-site health coach and general medical liaison. Through our collaborative approach of using telemedicine/telehealth technologies, an onsite medic and a remote physician, your employees will receive immediate access to healthcare, without having to leave your facility.

The focus and goal of Employee On-Site Healthcare is to improve the healthcare of your employees, while saving you as much money as possible.



Simulation Technology

Just as medicine continues to advance, healthcare simulation—and the standards that govern it—are also evolving. It's important that healthcare organizations keep up. Whether you are undertaking a simple refresh or preparing for an extensive simulation renovation, input from AV experts is key to your success. The experts at Granteq are here to help.



cafetoriums



Cafetoriums are large spaces that are used both as a café as well as an auditorium. Organisations are rapidly changing their work culture. They no more want to hold staff meetings in a conventional manner, they are held at a more casual environment – at Cafetoriums and the like. Not just meetings, staff get-together, events and celebrations are being held at Cafetoriums. Granteq has AV powered Cafetoriums for corporates and establishments in the region; from projectors, led walls, large format screens, music and sound systems and much more.

town-halls



Town hall meetings are the best way to reach and address the whole members of staff in large organisations. It is an opportunity for the top level management to interact with the team members, no matter where they are across the globe. Interactive tools help to bring the engagement element to such sessions, taking out the monotony and one sided communication. AV Systems that are reliable, easy to operate and simple to manage plays an important role in successful Town hall meetings, trust Granteq.

collab



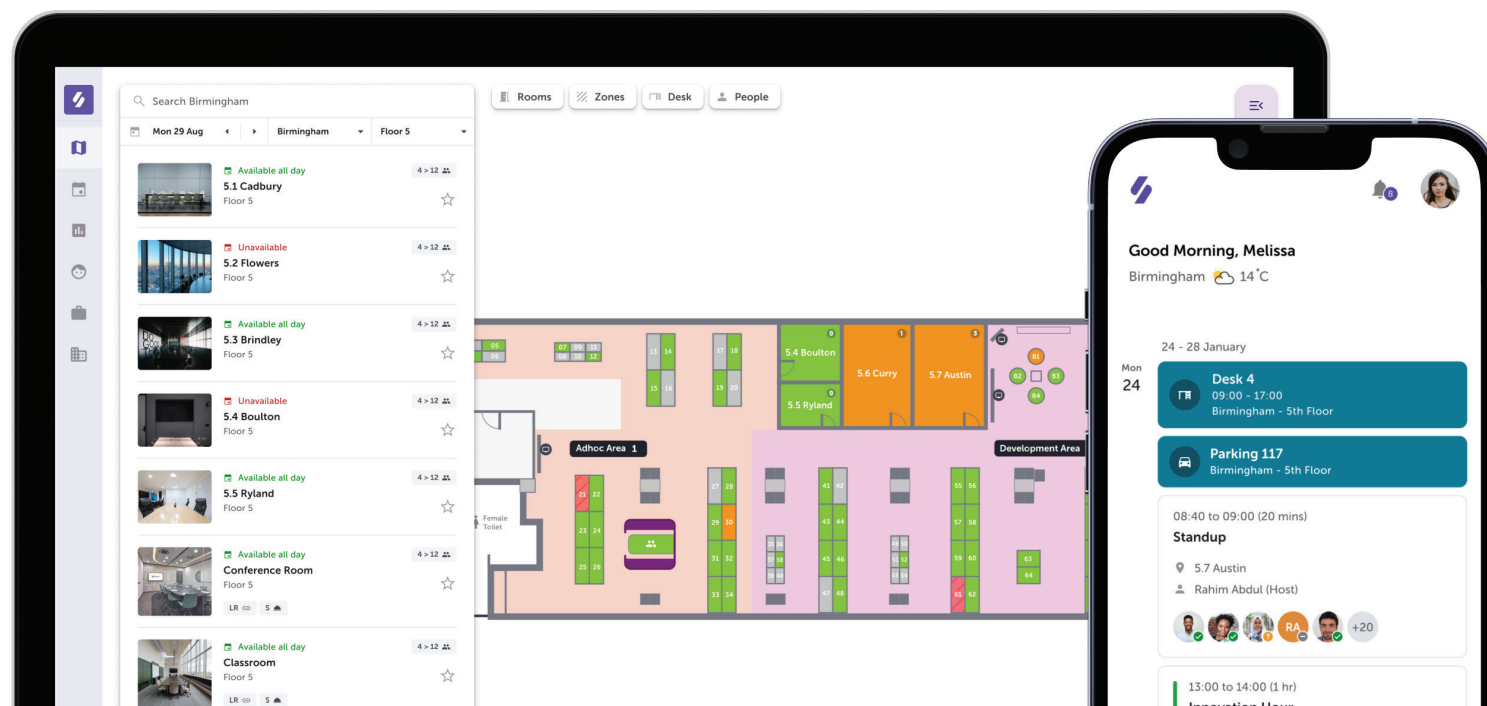
Collaboration spaces within office help the team to brainstorm, innovate and discuss ideas – not just with those within the premises but with anyone of their choice across the globe. Collaboration spaces are usually equipped with video conferencing solutions, interactive white boards, screen sharing and other interactive and collaboration tools. Collaboration spaces are one of the most important area companies should invest on as this brings out the best of the team in a leisure and un-stressed way. Granteq has helped companies to build their innovation spaces effectively and efficiently.

phone booths



Voice communication is something that cannot be avoided within an office. No matter what the tone or topic of the communication, when within an office space, all types of voice communications are distraction for the rest of the team. The solution is Phone Booths. Phone booths, enhances privacy as well as avoid distraction of other staff. These phone booths can be installed without altering the existing interiors and can be moves when needed. They are sound insulated and comes in varying sizes. Phone booths can majorly help increasing productivity and the work environment.

Desk Reservations, Space
Bookings, Wayfinding, Workplace
Analytics, & Much More.

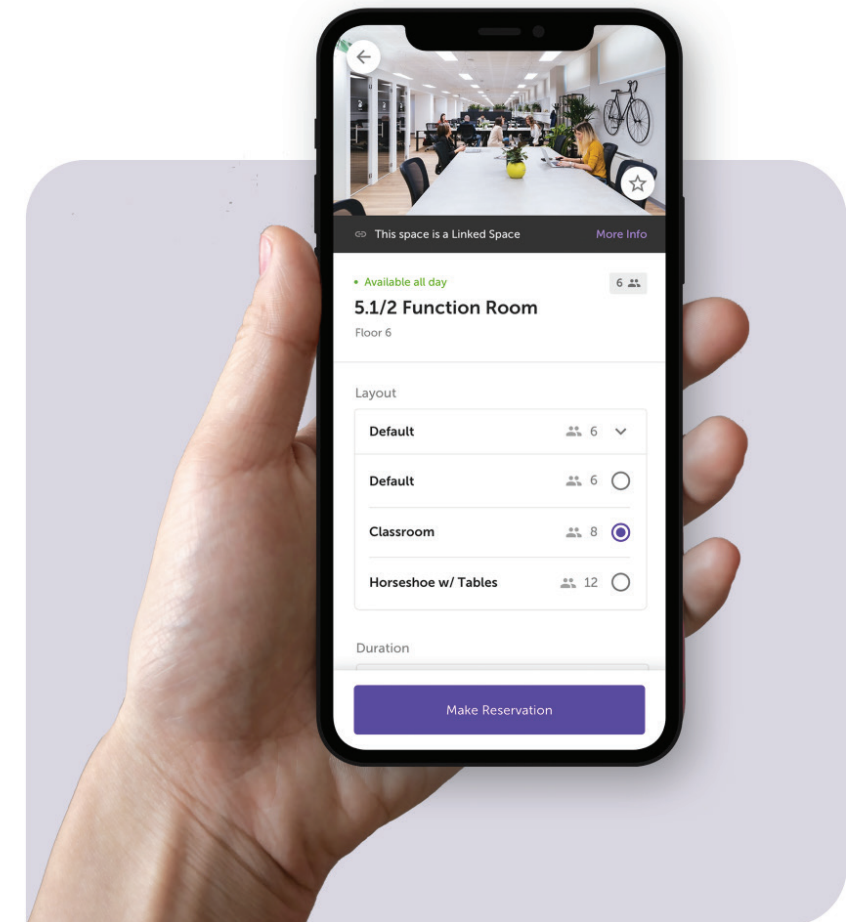


RICOH Spaces revolutionizes workspaces by offering a dynamic and intelligent platform that encourages collaboration, simplifies operations, and adjusts to current work trends. It presents an opportunity to embrace superior employee experiences and engage with the future of workspace management.

Step into Tomorrow's
Intelligence, Today

Experience Complete Connectivity With Ricoh Intelligent Workplace Platform

Immerse Yourself in Connectivity with RICOH Spaces: An innovative cloud-hosted platform meticulously crafted to elevate your business operations. Enjoy features such as desk bookings, space reservations, intuitive wayfinding, valuable workplace insights, and much more.



**Holistic Coverage for
Seamless Journeys:
Achieve a cohesive user
experience across all
touchpoints.**



Simplify with RICOH Spaces: Streamline your organization by reducing platforms and complexities.

Elevate Employee Experience: Provide a superior workplace encounter through a single, unified platform.

Worldwide Reach

User-Centric Design

Guided Evolution

Enterprise-Level Scope

Informed Insights

Unified Integration

create private and collaboration spaces easily



Nook is a mobile modular huddle pod, designed originally to help introverts and those on the autistic spectrum in the workplace. Now Nook helps everyone to improve their personal wellbeing, as well as adding efficiency & flexibility of space while creating greater engagement between people.

Nooks users benefit from increased productivity through better focus; experience more effective phone & Skype calls; and hold more powerful small meetings.

Nook can be sat-inside, sat 'at' by pulling up an additional chair or stool, or stood at and leaned on from the rear. Such flexibility invites a variety of uses and creates an enthusiasm to explore and a satisfaction to participate in.

sound masking

Sound masking makes undesirable conversations and other noise distractions less audible. The result: Employees are less distracted, they are able to concentrate better, and their productivity rises measurably !

Sound masking technology will help you increase productivity in your workspace by reducing noisy distractions and providing opportunities for privacy and focus. A comfortable office positively impacts employee mood, drive and performance.

Divisible / combinable rooms

Businesses are so dynamic today, and demand a dynamic space as well. A space that was designed for 4-5 may become insufficient and a space that planned for 10-20 may become too much! What if we could re-arrange the spaces, the way we want – no matter whether it's a few square foot of space or a few meters. That too, with splitting the screens, sound and any other AV systems inside! Divisible / combinable rooms give you the freedom to construct spaces of varying sizes easily and dynamically. Space management was never so easy.

REMOTE CONNECTIVITY

connect wireless, seamlessly from anywhere, on any device

Wireless presentation and conferencing technology, creates understanding between people by freeing them to interact easily and naturally.

As businesses and technologies evolve there is a need to invest in new equipment that helps take the company forward. The implementation of new systems and devices can appeal to everyone from current staff to clients and prospective employees, and both wireless presentation systems and wireless conferencing systems are prime examples of modern investments that are revolutionising businesses today. Designed to offer high quality collaboration and conferencing equipment, both systems can bring teams together whether working in the same location or, increasingly, remotely.

granteq[™]
gadgets





Get people talking.

Kickstart the conversation with Catchbox - the engagement microphone. Customize to suit your brand and maximize participation in any situation.

Catchbox encourages everyone to join the conversation. The unique fun-factor of catching and throwing breaks down barriers and allows people to feel confident when sharing their ideas.



Corporate

Place your brand at the heart of the discussion. Encourage meaningful participation amongst employees and create a culture where ideas are shared freely across the company.



Education

Break down barriers to engagement in the classroom. Create an environment where every student feels comfortable speaking up and sharing their thoughts.



Events

Curate amazing events where ideas can come to life. Use Catchbox to captivate your audience and encourage greater interaction between speaker and audience.



The thrill of touchscreen collaboration

It doesn't get easier than this! Discover Adaptive Touch, which simulates natural handwriting. It gets even better as you can annotate over any software and multiple students can annotate on the screen at the same time. Experience student participation as never before.

Seeing is believing, right? So, why not share anything from your personal device on the screen in a meeting room or classroom? Documents. Notes. Presentations. Photos. Videos. Everything! Increase knowledge and engagement.



granteq™
affiliations

AFFILIATIONS & MEMBERSHIPS

PSNI is an alliance of elite technology integrators, manufacturers, distributors and service partners around the world. PSNI technology partners and integrators, like Granteq, whom are refereed to as PSNI affiliates, lead the industry in expertise, and set the standard for best practices. Granteq has been a member of the PSNI Global Alliance since June of 2017, headquartered in Dubai. With a focus on innovation, Granteq aims to bring the best contemporary technological expertise & business partners in an effective & cost-efficient way.





Granteq, 401, Jumeirah Terrace, Jumeirah 1, Dubai, UAE
Tel : +971 4 346 4646, E-Mail: info@granteq.com
www.granteq.com

MIDDLE EAST | INDIA | AFRICA