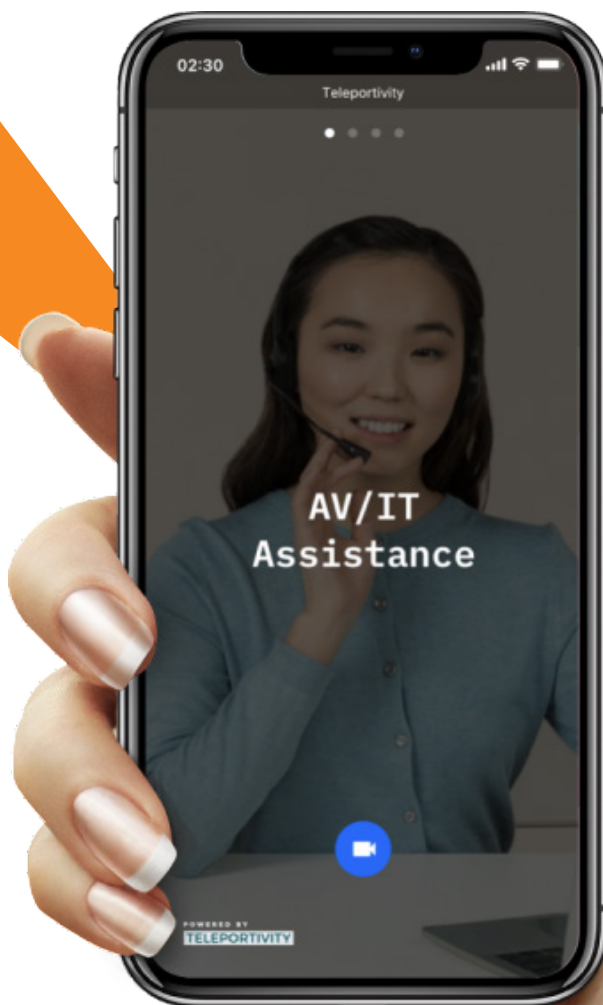


**SUPPORT YOUR CUSTOMER
FROM ANYWHERE, ANYTIME**



Because, good customer service costs less than bad customer service!



LIVE SUPPORT FROM ANYWHERE IN THE WORLD

Your support team will be able to access the support system through a web browser or mobile app to get live video helpdesk support wherever they are.

Your Instant Help Desk Platform

Self-Help AV Portal

Perfectly suited for entities that believe in employee empowerment, immediacy, self-help and improving employee experiences.

QR/NFC/Web Scan

When scanned through a mobile device, each code directs you to your own custom portal, made for your brand and your situation.

Integrated Video Helpdesk

A Granteq Ensure+ technician can access installation information customized to that single geographic site.



In-App Documentation

Provide space-specific user guides, installation instructions, and how-to videos.

Asset Management

Organize IT documentation for each space and connected device all in one portal.

Facilities Support

Report issues with rooms/spaces and request live helpdesk and/or on-site support.

Instant Support For Every Technology

Instant support information for each specific space/device
Maximizes uptime virtual concierge
Live video option to get user POV
Enhances employee experience

Contact us to see how you can save time and get more out of your investments with Granteq Ensure+



Granteq, 401, Jumeirah Terrace, Jumeirah 1, Dubai, UAE
Tel : +971 4 346 4646, E-Mail: info@granteq.com

www.granteq.com